

# Grenfell Support News

## Apprenticeships: open to all



Kensington and Chelsea Council's apprenticeships are now open and everyone is welcome to apply.

If you are interested in the apprenticeships programme or know anyone who might be interested, please join us at The Curve's Coffee Morning on **Wednesday 31 January 2018** for more information and tips on applying.

### Who can do an apprenticeship?

Anyone aged 16 or over and not in full-time education. We encourage applications from Kensington and Chelsea; school leavers, care leavers, people with disabilities and people who are long term unemployed.

Kensington and Chelsea Council offers a range of apprenticeship opportunities. You will have a fixed term contract of a minimum of 12 months, earning a salary of £18,287 per year while you learn on the job and work towards a nationally recognised qualification.

### Why do an apprenticeship?

- Earn while you learn:** An apprenticeship is a full time work-based learning programme that combines accredited learning with paid work. Apprentices spend 20 per cent of their paid hours on off-the-job training and learning.
- Excellent value:** We fund your apprenticeship training, which means you can avoid student loans.
- Degree equivalent:** Apprenticeships qualifications range from level 2 (equivalent to GCSE and A levels) all the way up to level 7 (equivalent to Bachelor's or Master's degree levels).
- NUS Extra card:** As an apprentice you can apply for the NUS card and get up to 50 per cent off driving lessons, clothes, travel and lots more!
- Travel card:** You can get an Apprentice Oyster photo card and save 30 per cent off adult-rate Travelcards and Bus and Tram Pass season tickets.
- Paid holidays:** You'll get paid holidays plus bank holidays.

### Types of apprenticeship we offer

- Business administration
- Business delivery including project management and data analyst
- Digital and IT
- Social care
- Finance

To find out more please visit [www.rbkc.gov.uk/council-apprenticeships](http://www.rbkc.gov.uk/council-apprenticeships)

### IN THIS EDITION

- Council Apprenticeships: open to all**
- Care for Grenfell**
- Christmas Day at The Curve**
- Small Talk Saves Lives, help and support this holiday season**
- NHS Holiday Season Night Service**
- Housing information service at The Curve**
- Activities and events at The Curve**
- Support Services on offer**
- Housing update**
- Home Office Immigration scheme**
- How can we improve Grenfell Support Newsletter**

**This is the second edition of the Grenfell Support Newsletter.**

The newsletter is also available in Arabic and Farsi languages. For regular updates please follow us on twitter [@grenfellsupport](https://twitter.com/grenfellsupport) and on Facebook at [facebook.com/grenfellsupport](https://www.facebook.com/grenfellsupport) or visit [www.grenfellresponse.org.uk](http://www.grenfellresponse.org.uk)



## Care for Grenfell

The Care for Grenfell team has been set up for anyone who has been affected by the Grenfell tragedy and offers a single point of access to all Council services and support.

The team works to resolve and direct enquiries to the most appropriate people and ensure residents and their families are provided with the care and support they need.

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Call: **020 7745 6414**

Email: **careforgrenfell@rbkc.gov.uk**

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Through Care for Grenfell the Council is providing long-term support for people from the tower, surrounding area and the wider community.

This line is open from 8am to 8pm and also provides an out of hours service which can be reached on the same number.

## Wellbeing event to thank staff

NHS West London Clinical Commissioning Group (CCG), together with Kensington and Chelsea Social Council (KCSC) hosted a health and wellbeing event for staff from community and voluntary organisations to say thank you for all their work over the last six months supporting the local community following the Grenfell Tower fire.

Staff and volunteers spent the afternoon practising breathing exercises and learning about healthy eating tips. The event was attended by Mayor Marie Therese Rossi and Cllr Charles Williams.

The CCG also took the opportunity to identify any training needs for those who attended the event in order to support them going forward.

Visit [www.grenfell.nhs.uk](http://www.grenfell.nhs.uk) for more information, advice and support.

## Christmas Day at The Curve

We hope those of you that wanted to book Christmas lunch have been able to do so.

**The booking process for the Christmas lunch is now closed and you should be receiving a confirmation email informing you of the details.**

If you didn't manage to book you are still welcome to come along and join us for nibbles and coffee. There will be lots of fun and games for children of all ages and Santa will be with us **until 5pm**. There will be a movie for children at **4.30pm** and presents for everyone to take away.



Christmas Day at The Curve

## Small Talk Saves Lives, help and support this holiday season

We know that the holidays can be a difficult time of the year. That is why the NHS is ready to help anyone.

**Anyone who is concerned about themselves or about another person should call 0800 0234 650 24 hours a day, every day of the year, and NHS staff will listen and help.**

The NHS Outreach Team is here to assist. They can be called on **020 8962 4393** (from 10am to 8pm).

You should seek help if you notice the following in you or someone you know (watching out for family members, neighbours and friends):

- Changes in behaviour
- Withdrawal
- Appearing preoccupied or worried
- Changes in sleep patterns
- Saying worrying things

The Samaritans have produced a film about people on the Tube thinking of ending their lives; it shows

how 'small talk saves lives', by disrupting the thinking of those at risk. You can view the video on their twitter feed **@samaritans**

**The Samaritans are always available to call confidentially and free 24/7 on 116 123.**

Watching over people you're worried about can provide vital time to raise the alarm by calling the NHS.

The community has already faced an enormous amount of hurt and pain; but it has also responded with compassion for each other, through the volunteers, the community groups, the churches and faith organisations, and gatherings everywhere.

**You can also call Care for Grenfell on 020 7745 6414.** They provide help and support if you are worried about yourself or anyone you know. This line is open from 8am to 8pm and also provides an out of hours service which can be reached on the same number.

## Activities and Events at The Curve

- The Curve Community Centre is offering a range of fun activities over the festive period and we would be delighted if you would join us.
- All activities are free and available to everyone on a drop-in basis but do look out for age specific events.
- The Curve would like to wish you seasonal greetings from everyone at the Centre and they look forward to seeing you over the festive period.

### Boxing Day 26 December 2017

- Join us on Boxing Day to carry on with the festivities at The Curve Community Centre from 12 noon until 8pm. A hot lunch will be served from 2pm.

### New Year's Day 1 January 2018

- Please join us on New Year's Day at The Curve Community Centre from 12 noon until 8pm. A selection of canapés and a hot and cold buffet will be served from 2pm.

### Curve Opening Hours over Christmas & New Year

- 23–24 Dec (Sat–Sun) Closed
  - 25–26 Dec (Mon–Tues) 12 noon to 8pm
  - 27–29 Dec (Wed–Fri) 10am to 8pm
  - 30–31 Dec (Sat–Sun) Closed
  - 1 Jan (Mon) 12 noon to 8pm
- The Curve Community Centre is closed over the last two weekends in December 2017.

## NHS Holiday Season Night Service

The NHS Night Service will be running right through the festive season – the only slight change is that it will work from

**1am to 8am** on the nights of **24 December** into Christmas Day and **31 December** into New Year's Day.

It will be open as usual **10am–8pm** right through the holiday period.

It will have staff attending as many community events as possible to offer support.

The NHS Night Service is operating at the **Notting Hill Methodist Church at 240 Lancaster Rd, London W11 4AH**

## Housing information service at The Curve

The housing service at The Curve will be reduced to two drop in sessions from **January 2018**.

The drop in sessions will be on a weekly basis on:

**Tuesday: 2pm–4pm**

**Thursday: 5pm–7pm**

If you wish to make an appointment for either drop in session you can call **07803 442202** or **07803 442186**.

The new arrangements will begin from **2 January 2018**.



## Support Services on offer

Anyone who would like to speak to the police in relation to the investigation into the fire is asked to contact the Met Police on **0800 032 4539**.

### Important Contacts

#### Bereavement support

Call the Freephone helpline on **0808 808 1677** or email [helpline@cruse.org.uk](mailto:helpline@cruse.org.uk).

The line is open 24 hours a day.

#### Replacement UK passports, visas or immigration queries

Call our advice line on **0300 303 2832**. The line is open 24 hours.

#### Air quality and smoke exposure

If you have concerns about any symptoms, please see your doctor or call NHS **111**.

#### Housing support

If you have any questions about housing or want to find out who your housing officer is please call **0800 137 111** or **020 7361 3008**.

#### Victim support

Call **0808 1689 111** for practical and emotional support, or visit [victimsupport.org.uk](http://victimsupport.org.uk). The line is open 24 hours a day.

#### The Grenfell Muslim Response Unit

also offers additional support. Find out more by emailing [info@gmru.co.uk](mailto:info@gmru.co.uk)

You can also get physical and mental support at the Grenfell Assistance Centre. Find out more by calling **07712 231 133**.

## Housing update

Finding housing solutions that work for everyone directly affected by the Grenfell tragedy remains our absolute priority and we are working hard to achieve this, while making sure we work at the pace that each family or household feels comfortable with.

So far:

- Total number of households – **207**
- Households moved into accommodation – **104**, of which **56** are in temporary accommodation and **48** are in permanent accommodation
- Householders in emergency accommodation – **103**
- Accommodation offers accepted – **44**, of which **35** are permanent and **9** are temporary
- These numbers are accurate as of **19 December 2017**



## Home Office Immigration scheme

If you are a non-UK national affected by the Grenfell Tower tragedy, the Home Office has a dedicated immigration scheme in place that may be able to help you.

To find out more, make an appointment to speak to the Home Office face to face, by calling **020 8196 4531** on weekdays between **10am and 4pm**; or use the drop-in service at 10 Bard Road, every Thursday from **2–6pm**.

## How can we improve Grenfell Support Newsletter?

This is the second edition of the Grenfell Support newsletter. The new-look newsletter has taken on board feedback from residents to improve content and design. If you have any feedback about what you would like the newsletter to feature, you can give us your feedback on twitter or Facebook. Search for **@GrenfellSupport**

Alternatively, you can email us on [CommsTeam@rbkc.gov.uk](mailto:CommsTeam@rbkc.gov.uk)